



Advice for severe weather, political unrest and natural disasters

The safety of candidates and centre staff is the most important thing. Follow any advice from the relevant authorities in your country about school closures. If candidates are unable to complete their exams, you may re-enter them in the next series.

Timetable deviations

If it is not safe to run exams in the timetabled session, you can apply for candidates to take the exam at another time. This must be no more than 24 hours after the Key Time of the timetabled session. Apply for timetable deviations using [Preparation – Form 2](#). You must never conduct exams on an earlier day than the timetable date. Candidates must be under Full Centre Supervision from the scheduled Key Time until the new start time. You must follow the supervision arrangements in section 1.2.3.1 of the [Cambridge Handbook](#). We reserve the right to not accept scripts from a re-scheduled exam if there is evidence that the security of the exam has been breached.

Alternative venues

If it is not safe to conduct exams in your exam venue, you can apply to conduct them in an alternative venue by submitting [Entries – Form 5](#).

Question papers

If it is not safe to access question papers from your secure storage facilities, please email info@cambridgeinternational.org or telephone **+44 (0)1223 553 554**. We may be able to send your question papers electronically.

Special consideration

If a candidate is unable to attend an exam or completes the exam but has been adversely affected by a situation, you can apply for special consideration.

Apply for special consideration through [Direct](#) or by submitting Exam Day – Form 7, which is available from the 'Support Materials' section of Direct. We review all applications individually.

Candidate scripts

If local courier services are disrupted or delayed, store answer scripts securely at your centre until the courier confirms they can despatch the scripts. Do not allow the courier to store the scripts.

Let us know about any delays in returning scripts. Store any unopened question paper packets securely at your centre until after the exam series.

Administrative forms

Email any forms to info@cambridgeinternational.org for the attention of the Compliance team. Associate Centres must send forms to their Cambridge Associate.

This advice may change as the situation develops. Please keep us informed of your plans and any developments. For more information, visit www.cambridgeinternational.org or contact Customer Services on **+44 (0)1223 553 554** or email info@cambridgeinternational.org.